

NETIGATE
CX

INTRODUCING Netigate widgets

Embed feedback into
your full customer
journey

November 2023

Collect customer experience insights *on every page across your site*

Netigate widgets are designed to enhance your customer experience initiatives and deliver exceptional value.

With widgets, you can effortlessly embed customised feedback forms and surveys directly into your website, enabling you to gather real-time insights from your users.

Widgets not only streamline the feedback collection process but also empower you to make data-driven decisions and improvements that resonate with your audience.

Say goodbye to the hassle of separate survey platforms, and welcome a seamless, integrated approach that transforms user feedback into actionable intelligence, all at your fingertips.

Elevate your customer experience with Netigate CX and unlock the path to enhanced satisfaction and loyalty.

CX widgets at a glance:

- Embed customized feedback forms and surveys directly into your website
- Collect feedback from millions of responses simultaneously
- Effortlessly gather open-text feedback
- Automatically notify stakeholders



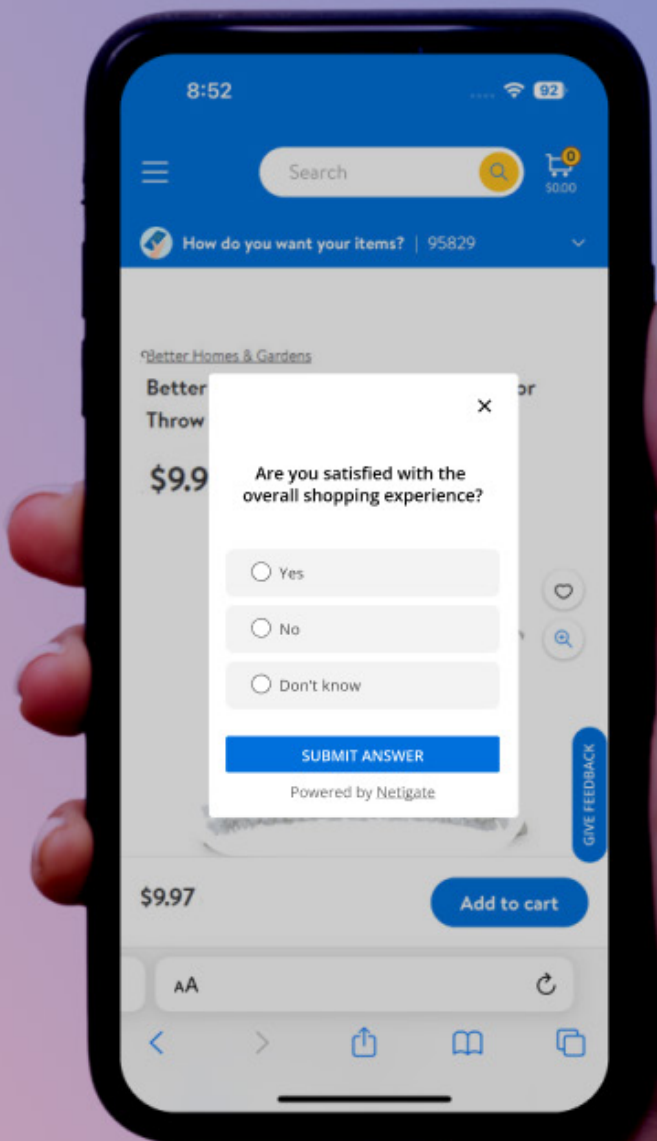
Stop missing out on direct customer feedback.

Widgets empower you to collect feedback from millions of responses simultaneously, enabling you to tap into the pulse of your audience on a grand scale. Whether your customers are interacting with your website on a desktop or mobile device, our seamless integration allows them to effortlessly share their thoughts and opinions.

Identify and mitigate problems in real-time.

Beyond just numerical data, our widgets enable you to effortlessly gather open-text feedback. This valuable input is then processed through Netigate's advanced text analysis, providing you with insights into customer sentiment surrounding your product, brand, service, or even the checkout process.

By categorizing customer feedback into specific topics, you can swiftly pinpoint areas that require immediate attention. Our system ensures that relevant stakeholders are promptly notified, allowing for rapid and strategic responses.



Never miss an improvement opportunity again!

By collecting feedback, you not only gain a deeper understanding of your customer base but also gain the tools to drive targeted improvements that resonate with your audience, ultimately boosting customer satisfaction and loyalty. Unlock the true potential of customer feedback with Netigate and propel your business forward with data-driven decisions.